

This material contains forward-looking statements based on projections and estimates that involve many variables. Tonengeneral operates in an extremely competitive business environment and in an industry characterized by rapid changes in supply-demand balance.

Certain risks and uncertainties including, without limitation, general economic conditions in Japan and other countries, crude prices and the exchange rate between the yen and the U.S. dollar, could cause the Company's results to differ materially from any projections and estimates presented in this publication.

The official language for Tonengeneral's filings with the Tokyo Stock Exchange and Japanese authorities, and for communications with our shareholders, is Japanese. We have posted English versions of some of this information on this web site. While these English versions have been prepared in good faith, Tonengeneral does not accept responsibility for the accuracy of the translations, and reference should be made to the original Japanese language materials.

To Our Shareholders



Our slogan,

“Lead Evolution - Move Together”

reflects the commitment of TonenGeneral and its employees to take charge of change and move forward as one team.

Philippe P. Ducom

Representative Director, President

Performance in 2010

Consolidated operating income was 33.5 billion yen, versus a loss of 34.6 billion yen in 2009.

Consolidated net sales increased 13.6 percent versus 2009 to 2,398.7 billion yen, mainly due to higher petroleum product prices, reflecting the trend in crude oil prices. Consolidated operating income was 33.5 billion yen, compared with a loss of 34.6 billion yen in 2009. By segment, Downstream operating income improved substantially whereas Chemical operating income declined. Extraordinary items made a positive contribution of 19.4 billion yen the gain primarily arising from the formation of the battery separator film joint venture. As a result, consolidated net income was 42.9 billion yen, versus of a loss of 21.7 billion yen in 2009.

2010 Performance by Segment

<Downstream> Operating income: 31.5 billion yen (69.9 billion yen greater than 2009)

- Operating income improved substantially compared with 2009, supported by firm demand in Japan for petroleum products, particularly from the second quarter, and strong margins.
- TonenGeneral's accounting method of recognizing crude procurement costs at loading resulted in a significant negative impact in 2009 due to the rise in crude prices. By contrast, the impact in 2010 was much less significant.

<Chemical> Operating income: 2.0 billion yen (1.8 billion yen less than 2009)

- Operating income decreased as a result of factors including narrowing margins for basic chemicals products in the third quarter and scheduled inspection and repairs at Tonen Chemical's Kawasaki facility.

Outlook for the Operating Environment

Japan's mature market presents a variety of challenges and TonenGeneral is taking a long-term approach to addressing them.

According to the Ministry of Economy, Trade and Industry's "Energy Supply-Demand Outlook for 2030", oil is and will remain a central player in Japan's primary energy supply, meeting one-third of the country's 2030 energy needs. However, demand for petroleum products in Japan is expected to decline between now and 2030, driven by continued focus on energy conservation, a shift to other energy sources, relatively slow economic growth, and an aging population. In addition, new regulations, including those already enacted and those under development, are likely to impact our industry. These include:

- New standards that will require us to increase our "bottom conversion ratio", the ratio of bottom-cracking capacity to APS capacity, by 2014 (Energy Supply Structural Improvement Act).
- A new mandate to increase bio-fuel content in gasoline by 2017
- The Basic Law for Prevention of Global Warming, which sets aggressive greenhouse gas reduction targets.

Responding to these regulations will be challenging and will require some significant decisions in the next few years. However, these types of challenges are not specific to Japan. They are common to the mature markets of many industrialized countries, and we benefit from the experience of the ExxonMobil group in addressing them. In this operating environment, driving efficiency improvements, including energy conservation, maximizing the flexibility of our operations and aligning with our customers' needs, will be key to future profitability.

TonenGeneral's Business Strategy

Flawless operations, self-help, and improving shareholder return are the three pillars of our strategy.

At TonenGeneral, we take a long-term view of our business and have strategies that have demonstrated their resilience. They are centered on three key philosophies:

The first one is flawless operations. All of our employees are very well aware of the critical importance of flawless operations, and all levels of our organization are constantly working to ensure:

- that Nobody Gets Hurt in or around our facilities
- that we "Protect tomorrow. Today.", starting with no spills or toxic material releases
- that internal controls are effectively managed
- that our business is conducted ethically and with integrity

The second key aspect of our management philosophy is to continuously seek efficiencies, synergies, and profitability improvements in all segments of our business. We also refer to these efforts as our self-help programs, in which we proactively work on the things we can control. We are well aware that the status quo is not an option, and that those who do not improve will fall behind.

The third key aspect of our management philosophy is to continuously improve shareholder value. We take a very disciplined approach to the investments we make in our business, focusing on projects that deliver superior returns, and we have a long-term perspective for our shareholders' return.

One important guiding principle behind our philosophy is to focus on our core businesses, using the know-how and core competencies of our people, our most important asset. Finally, it is important to note that we approach our business in a comprehensive manner through the integration of our Refining, Chemical, and Marketing segments and our partnership with our dealers. This strategy has served TonenGeneral well, and is well-suited to addressing the challenges and capturing the opportunities ahead of us.

Plan for Compliance with Ministerial Ordinances under the Energy Supply Structural Improvement Act

We are examining various alternatives based on the strong business base and technological capabilities we have built up over time in order to select TonenGeneral's best possible compliance option.

The Ministry of Economy, Trade and Industry guidelines for the effective use of fossil fuels require all oil refining companies to increase their bottom conversion ratio by March 2014 by raising the ratio of bottom-cracking capacity to APS capacity. We diligently examined a broad range of alternatives for complying with the regulations. The plan we submitted at the end of October 2010 incorporated multiple scenarios, including reducing atmospheric distillation capacity and increasing bottom-cracking capability. We have about three years until the compliance date of March 31, 2014, and plan to continue to assess our options in our typical rigorous manner. Key to our decision will be the potential impact of our plan on our employees, the communities in which we operate, our customers, and you, our shareholders. And while there is no easy way to comply with this regulation, I believe that the best solutions consistent with our long-term strategy will naturally emerge from our strong business base and technological capabilities.

Climate Change Challenges

Technological progress holds the key to comprehensive solutions for energy and environmental issues. Over the short to medium term, we need to increase energy efficiency as a countermeasure to the rising volume of greenhouse gas emissions.

The ExxonMobil Group estimates that global energy demand in 2030 will increase about 35 percent from 2005 (or an annual average growth of about 1.2 percent), reflecting overall world population and economic growth, improved living standards and a reduction in poverty, and promising new energy technologies. The challenge for the energy industry is to meet the world's growing energy needs while reducing the impact of energy use on the environment. We believe that technological innovation is indispensable to a long-term comprehensive solution for reducing greenhouse gas emissions. We also believe that conserving energy, increasing energy efficiency and promoting the use of the best available technologies are important short- and medium-term measures that we can all implement.

At TonenGeneral, we operate some of the most energy-efficient refineries and chemical plants in the world, and we are constantly seeking improvements using our comprehensive Global Energy Management System. Our battery separator film joint venture with Toray is developing films for lithium ion batteries with the potential to improve energy efficiency and affordability of next-generation hybrid, plug-in hybrid, and electric vehicles. In addition, as part of the ExxonMobil group, we will benefit from research in new technologies ranging from carbon capture and storage to algae bio-fuels.

Stable Shareholder Returns

Our basic policy on shareholder returns remains unchanged, taking a long-term view and targeting steady dividends.

Our basic policy is to return profits earned through operations to our shareholders unless otherwise required for business opportunities that meet our rigorous profitability standards. In keeping with our general long-term perspective, we have approached dividends with a view to maintaining a steady to growing dividend rather than a dividend that fluctuates in response to short-term business performance.

Over the past 10 years, this approach has provided our shareholders an annual average return of 7% (including share price appreciation and cumulative dividends), which outpaces the TOPIX and TP-Oil. We will continue to manage the company's financial affairs in a prudent manner with solid finances and sound balance sheets with a long-term view towards maximizing shareholder value in keeping with the long-term investment cycle of our operations.

In 2010, we paid a full-year dividend of 38 yen per share, equal to that of 2009. In 2011, subject to results and cash flow trends, we forecast a full-year dividend of 38 yen per share, equal to that of 2010.

Looking back over the nearly 120-year history of ExxonMobil Japan group, we have met a variety of challenges. We are determined to evolve further in order to capture the opportunities and address the challenges ahead of us. We strongly believe that in the current business environment, the most efficient will prosper, and that by "Leading Evolution – Moving Together" we will be prosperous in the years to come.

March 2011

P. P. Ducom
Representative Director, President



Corporate Citizenship

As a member of the ExxonMobil Japan Group, TonenGeneral Sekiyu is committed to operating in a sound manner with attention to safety, health and the environment as a good corporate citizen in all areas in which we conduct our business activities. We are also making active contributions to local communities in Japan.

Commitment to the Environment

Since 2005, the ExxonMobil Japan Group including TonenGeneral has promoted the program called “Protect Tomorrow. Today,” in alignment with our goal of maintaining a record of zero environmental incidents and being a global leader in major environmental performance indicators. Each of our refineries and chemical plants has formulated an Environmental Business Plan (EBP) to achieve excellence in environmental performance.

Efforts in our EBP over the past few years have included the elimination of oil spills, further reduction of surplus gases released during the refining process*, reduction of volatile organic compounds (VOC) and overall reduction of CO₂.

* Note: Issues such as air pollution are associated with these gases, which are normally burned as flare gas. Therefore, the option of recovering the gases for reuse is now under study.



Sakai Refinery

Commitment to Health and Safety

The ExxonMobil Japan Group considers the total number of work hours without safety incidents to be an important indicator of safe operations not only for our employees, but for our contractors as well. Employees and contractors at our Sakai and Wakayama refineries achieved two consecutive years of safety loss time injury-free operations from 2009 to 2010.



Monitoring work conditions

Proactive Contributions to Society

The ExxonMobil Children’s Culture Award and Music Awards program is a philanthropic activity with a long and distinguished history that honors outstanding individuals and groups who have contributed to the advancement of children’s culture and music culture in Japan. The forty-fifth Children’s Culture Award and the fortieth Music Awards ceremonies were held in 2010.

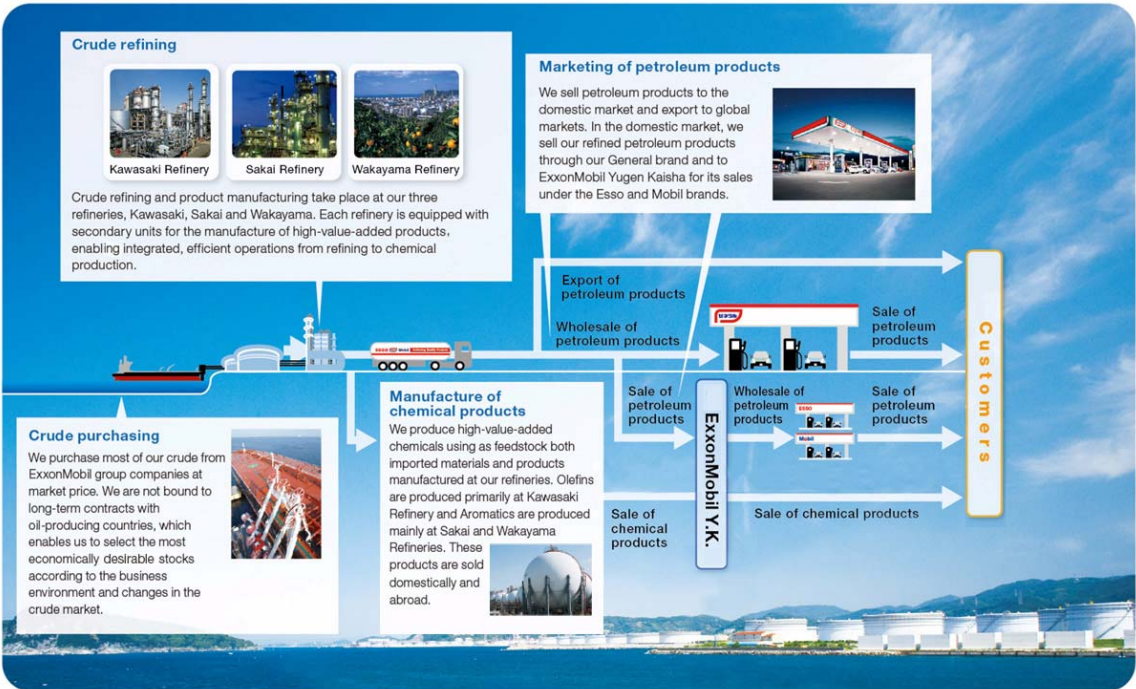


Presentation ceremony for the 2010 ExxonMobil Children’s Culture Award and Music Awards on October 28 at Kioi Hall

TonenGeneral Sekiyu Business Strategy

The oil industry is comprised of several segments, from exploration, development and production of crude oil to refining, transportation and marketing of petroleum and petrochemical products. The TonenGeneral Group's businesses are centered on the downstream and chemical areas, including manufacturing, processing and marketing of petroleum and petrochemical products. The basic business strategy of the TonenGeneral Group is to maximize value added through the integration of our refining and chemical businesses under the consistent strategies and processes derived from the ExxonMobil global network.

The chart below outlines the business structure of the TonenGeneral Group.



Lead Evolution – Move Together:

The Company's theme – Lead Evolution – Move Together comes at a time of continuing significant changes impacting demand for petroleum and petrochemical products. Demographic trends in Japan, the need for greater efficiency in energy usage, technology changes impacting the relative economics of different energy sources and desired reductions in greenhouse gas emissions will all drive future change. In this environment, however, the top priority remains maintaining flawless operations in terms of safety and environmental performance. At the same time, the TonenGeneral Group is endeavoring to “Lead Evolution” by strengthening our business based on objectives emphasizing efficiency and a long-term perspective. We made further improvements “Moving Together” as described in the following paragraphs discussing progress in our principal businesses.



Refining and Supply

Diversification of crude procurement sources and product export

There is a wide range of crude oils and the economics of each type varies depending on transportation costs from crude-producing locations, the structure of refinery processing facilities and prices for refined products. We aim to procure the most economical crude oils by utilizing ExxonMobil Group's global network. Accordingly, we purchase a variety of crude oils from different locations and our dependency on Middle East crude oil is lower than other oil companies. Similarly, we export products to various locations to maximize profitability.

Improvement of refining process efficiency

To produce more value added products, we are working toward more effective use of secondary units such as fluid catalytic cracking units (FCC) and resid hydroconversion units (H-OIL). The effective use of secondary units is a key for efficient crude refining as crude throughput declines due to a decrease in domestic oil product demand. We aim to improve efficiency in the refining process and maximize utilization of secondary units by procuring crude oils containing more feedstock elements for secondary units, as well as semi-products that can be used as secondary unit feedstock, through the utilization of ExxonMobil's expertise and network.



Kawasaki Refinery

Fuels Marketing

Improvement of marketing efficiency for service stations

Through marketing operations conducted together with our parent company ExxonMobil YK, (EMYK) we focused on our highly productive self-service stations, especially our Express service stations (SS), and on maintaining and expanding our cooperation with Seven-Eleven Japan, an alliance partner for sites that include SS with convenience stores. As a result, the Company and EMYK have expanded the network of self-service brand Express to almost 900 sites and the number of sites with Express SS with Seven-Eleven convenience stores exceeded fifty.

We also aim to improve customer convenience and added value through our card program, which was renewed in July 2010.



New Synergy Card

Chemicals

Further enhancement of cost competitiveness of our Basic Chemicals business

Responding to the cyclical nature of the market, in our basic chemicals business, which includes olefins and aromatics, we continued to focus on fixed cost reduction, energy efficiency improvement, and operational reliability. We also pursued overall optimization through the integration of our refining and chemical businesses and profitability improvement through feedstock diversification by making the required investments in facility modification. In 2010, we more than doubled our butane cracking capacity and enhanced flexibility and economy through the utilization of oil products other than naphtha, which is normally used as a feedstock for basic chemicals.

Enhancement of Specialty Chemicals

We continue to focus on the enhancement of specialty chemicals products, earnings for which are affected by market changes in a way which is different from basic chemicals products. Sales volumes of specialty solvents in 2010 increased versus the previous year, supported by continuous strong demand in the electronics materials sector, especially in the liquid crystal materials sector. Sales volumes of adhesives for disposable diapers and tires also increased versus the previous year due to expanding demand in China. In our battery separator film business, we are developing new growth strategies through the joint venture formed in early 2010.



Tonen Chemical provides material for disposal diapers

Financial Review Business Overview and Shareholder Return (Jan. 1 – Dec. 31, 2010)

TonenGeneral Consolidated Financial Results

Our consolidated net sales for 2010 amounted to 2,398.7 billion yen, consolidated operating income was 33.5 billion yen, and consolidated net income was 42.9 billion yen.

(Unit: billion yen)

Items	2010 January 1, 2010 through December 31, 2010	2009 January 1, 2009 through December 31, 2009	Difference	Inc./(Dec.) (%)
Net Sales	2,398.7	2,111.8	287.0	13.6
Operating Income	33.5	(34.6)	68.1	—
Ordinary Income	37.0	(34.5)	71.6	—
Net Income	42.9	(21.7)	64.6	—

Net Sales

Consolidated net sales increased 13.6 percent versus the previous year to 2,398.7 billion yen, mainly due to the upward shift in oil product prices, reflecting crude price movements.

Operating Income

Consolidated operating income was 33.5 billion yen, 68.1 billion yen greater than the previous year. Following are the key factors by segment:

(1) Oil Segment

Operating income in our oil segment was 31.5 billion yen, 69.9 billion yen greater than the previous year. Improved results in this segment were attributable largely to better margins aided by steady domestic demand for oil products particularly during the extremely hot summer. Another factor in our improved profits is that the negative 8.0 billion yen in adverse effects in 2010 resulting from our loading point cost recognition accounting method was less than the negative 35.0 billion yen resulting from this method in the previous year.

A comparison of our estimates for operating income in our oil segment, excluding the effects of our crude cost recognition method and inventory-related gain/loss, is shown in the table below.

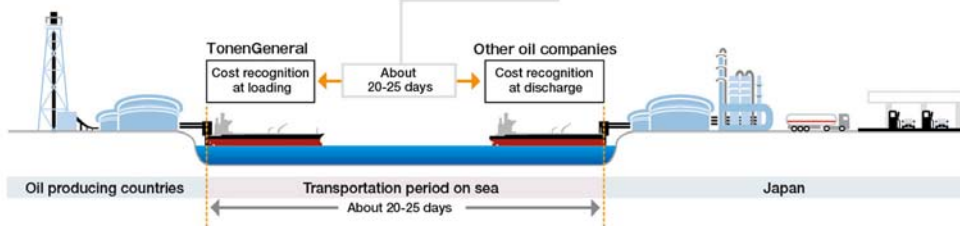
Oil segment operating income compared with the previous year

(Unit: billion yen)

Items	2010 January 1, 2010 through December 31, 2010	2009 January 1, 2009 through December 31, 2009	Difference
Operating income as reported	31.5	(38.4)	69.9
Effect of difference in timing of crude cost accounting (estimate)	(8.0)	(35.0)	27.0
Inventory-related gains	(0.2)	7.4	(7.6)
Operating income excluding above special factors (estimate)	39.7	(10.8)	50.5

Effect of Difference in Timing of Crude Cost Recognition

- While other Japanese oil companies recognize crude oil costs in their cost of goods accounting when crude oil arrives in Japan, TonenGeneral recognizes crude costs when the crude oil is loaded (at title transfer). Taking into account the usual transportation period from crude producing countries to Japan, TonenGeneral recognizes fluctuation of crude prices 20-25 days earlier than other Japanese oil companies.
- As a result, TonenGeneral recognizes increases in cost earlier than other companies when crude prices go up, and our profitability is adversely affected relative to other companies. On the other hand, when crude prices go down, our performance is favorably affected in comparative terms. Difference on the method of recognizing crude procurement costs does not impact our cash flows.
- As crude price went up toward the year-end in 2010, our competitive performance was estimated to have been negatively affected. This impact was estimated to 8 billion yen, less than the negative 35 billion yen in 2009.
- Since, from 2011, we will change the timing of crude cost recognition to the point of arrival in Japan, the same method employed by other oil companies, our earnings comparison with other oil companies will no longer be affected by this difference.



(2) Chemical Segment

Operating income in our chemical segment was 2.0 billion yen, 1.8 billion yen less than the previous year. The decrease was primarily due to a decline in basic chemical margins in the latter half of the year and lower production volume arising from significant maintenance at our Kawasaki plant as per the normal four year maintenance schedule.

Net Income

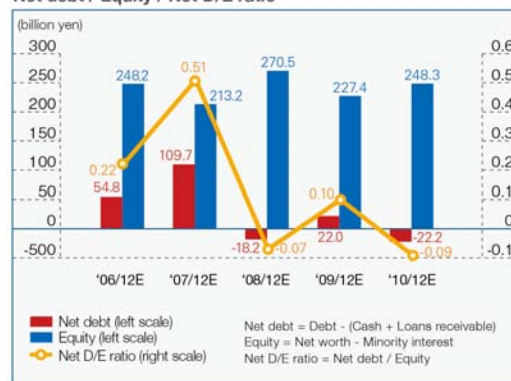
Consolidated ordinary income was 37.0 billion yen, an increase of 71.6 billion yen versus the previous year, primarily due to the addition of non-operating items including gains from foreign exchange and equity earnings. In addition, extraordinary items, primarily the gain realized upon formation of a joint venture involving our battery separator film subsidiary, added 19.4 billion yen.

These resulted in consolidated net income of 42.9 billion yen, an improvement of 64.6 billion yen over the negative 21.7 billion figure of the previous year.

Cash Flow

Free Cash Flow (the sum of Operating Cash Flows and Investing Cash Flows) was positive 66.4 billion yen, significantly improved from the previous year's negative 18.6 billion yen mainly due to the increase in net income compared with the previous year. As a result, the net D/E ratio became minus 0.09 and our financial position remains strong.

Net debt / Equity / Net D/E ratio



Forecast for Full Year 2011 Consolidated Earnings

We forecast full year 2011 Consolidated Earnings forecast to be as follows:

(Unit: billion yen)

In accordance with the revision of the “Accounting Standard for Measurement of Inventories” (ASBJ Statement No. 9), TonenGeneral Sekiyu will adopt the weighted average inventory valuation method from 2011. If prices, inventory volumes and other factors in 2011 were to remain the same as those in place at the end of 2010, we estimate that this change would result in an increase in operating income of approximately 160 billion yen, to be realized during 2011.

(Announced on Feb. 14, 2011)	Full Year 2011
Net Sales	2,600
Operating Income	200
Ordinary Income	202
Net Income	121

Excluding inventory effects, we project full year 2011 operating income of 30.0 billion yen (9.7 billion yen less than 2010) in our oil segment and 10.0 billion yen (8.0 billion yen greater than 2010) in our chemical segment. We anticipate a drop in our oil segment versus 2010 due to a slight decline in margins resulting from projected decline in domestic demand, and an increase in our chemical segment due to absence of large-scale scheduled maintenance at our Kawasaki plant and improved margins for basic chemicals.

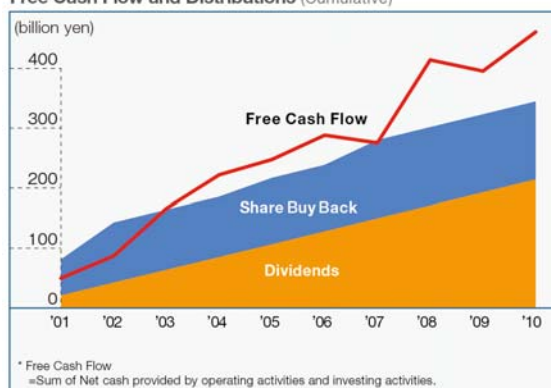
In addition, from 2011, TonenGeneral Sekiyu will change the timing of its crude cost recognition from the loading point to the point of arrival in Japan, the same method employed by other companies in the industry. With this change, our earnings comparison with other oil companies will no longer be affected by differences in the timing of crude cost accounting.

TonenGeneral Sekiyu does not forecast prices of crude oil or petroleum products, and our forecast above assumes no effects from inventory-related gains and losses resulting from crude price fluctuations.

Dividend Policy and Forecast

The steady enhancement of shareholder value from a long-term perspective is an important objective for us. We will continue to seek the proper balance in implementing the Company’s dividend policy. Full-year dividends for 2011 are forecast to be 38 yen per share, the same level as 2010, subject to review of our full year business performance and cash flow results and the decision of both our Board of Directors and shareholders.

Free Cash Flow and Distributions (Cumulative)



Dividend History (yen per share)



Consolidated Financial Statements

Summarized Consolidated Statement of Income

(Unit: million yen)

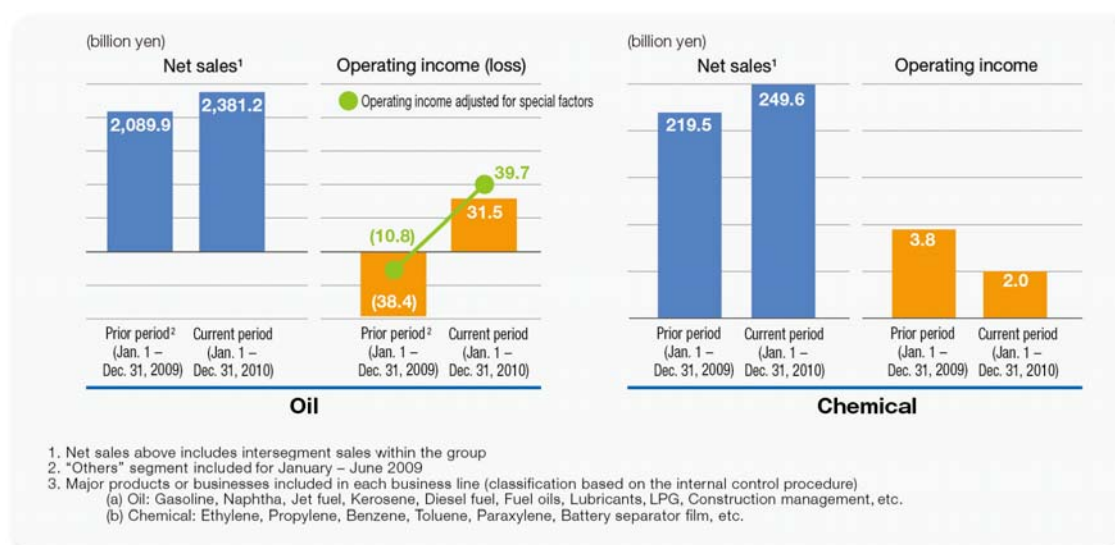
Account title	2010	2009
	Jan.1, 2010 through Dec. 31, 2010	Jan.1, 2009 through Dec. 31, 2009
Net sales	2,398,718	2,111,753
Cost of sales	2,331,852	2,109,076
Gross profit	66,865	2,676
Selling, general and administrative expenses	33,337	37,236
Operating income (loss)	33,528	(34,559)
Non-operating income	3,951	1,566
Non-operating expenses	469	1,552
Ordinary income (loss)	37,011	(34,545)
Extraordinary income	21,756	1,005
Extraordinary loss	2,366	2,580
Income (loss) before income taxes	56,400	(36,121)
Income taxes	13,527	(14,402)
Net income (loss)	42,873	(21,718)

Non-operating income was 4.0 billion yen mainly due to factors such as exchange gains (1.9 billion yen) and profits from companies accounted for under the equity method (1.8 billion yen)

Extraordinary income was 21.8 billion yen mainly resulting from equity valuation gains arising from the formation of a joint venture involving our battery separator film (BSF) subsidiary.

(Note) Round down less than one million yen

Segment Information



Please refer to our web site for more detailed financial statements:
<http://www.tonengeneral.co.jp/apps/tonengeneral/english/index.html>

Summarized Consolidated Balance Sheet

(Unit: million yen)

	Current period December 31, 2010	Prior period December 31, 2009
Current assets	637,471	604,086
Noncurrent assets	269,375	271,090
Property, plant and equipment	187,960	215,130
Intangible assets	4,302	5,714
Investments and other assets	77,112	50,246
Total assets	906,846	875,177
Current liabilities	597,766	586,295
Noncurrent liabilities	60,784	61,523
Total liabilities	658,551	647,818
Shareholders' equity	248,451	227,140
Valuation and translation adjustments	(156)	219
Net assets	248,295	227,359
Liabilities and net assets	906,846	875,177

Current assets increased by 33.4 billion yen from the end of 2009, mainly coming from higher trade accounts receivable resulting from the increase in product prices compared with the prior year

Investments and other assets increased by 26.9 billion yen from the end of 2009 mainly due to the BSF joint venture formation

(Note) Round down less than one million yen.

Consolidated Statements of Changes in Net Assets

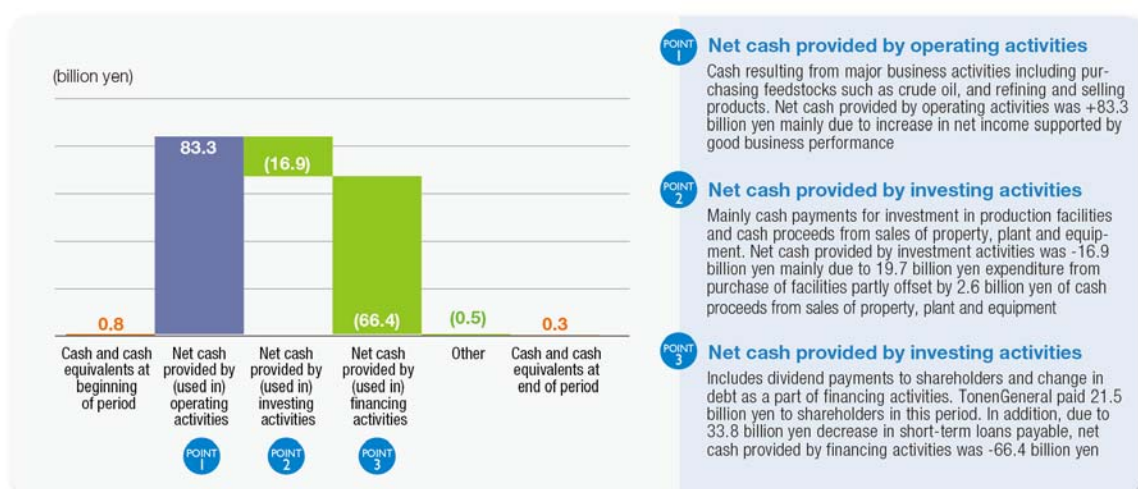
(January 1, 2010 through December 31, 2010)

(Unit: million yen)

	Shareholder' equity					Valuation and translation adjustments			Total net assets
	Capital stock	Capital surplus	Retained earnings	Treasury stock	Total shareholders' equity	Valuation difference on available-for-sale securities	Foreign currency translation adjustment	Total valuation and translation adjustments	
Balance as of Dec.31, 2009	35,123	20,741	171,814	(539)	227,140	162	56	219	227,359
Changes during the period									
Dividends from surplus	-	-	(21,451)	-	(21,451)	-	-	-	(21,451)
Net income (loss)	-	-	42,873	-	42,873	-	-	-	42,873
Purchase of treasury stock	-	-	-	(132)	(132)	-	-	-	(132)
Disposal of treasury stock	-	-	(2)	24	21	-	-	-	21
Net changes of items other than shareholders' equity	-	-	-	-	-	(156)	(218)	(375)	(375)
Total changes during the period	-	-	21,419	(108)	21,310	(156)	(218)	(375)	20,935
Balance as of Dec.31, 2010	35,123	20,741	193,234	(647)	248,451	5	(161)	(156)	248,295

(Note) Round down less than one million yen.

Summarized Consolidated Statements of Cash Flows



IR Information

Change in Inventory Valuation Method

As a result of a revised accounting standard (Accounting standard No.9 – Accounting standard for measurement of inventories), the last in first out (LIFO) inventory valuation method, which we have used through year-end 2010, will no longer be accepted beginning in 2011. Consequently, the company has decided to adopt the weighted average cost method as its inventory valuation method beginning in 2011. At the same time, the company will adopt the prevailing Japan oil industry accounting practice and recognize crude costs as the supplies arrive in Japan rather than upon title transfer generally at the loading port which had been the previous practice.

The impact of this change in inventory valuation method will be reflected in operating income. If prices, inventory volumes and other factors in 2011 remained approximately the same as those in place at the end of December 2010, we estimate the change in inventory valuation method would result in operating income of about 160 billion yen to be realized in 2011.

	Until 2010	After 2011
Valuation Method	LIFO (Last In First Out)	WAC (Weighted Average Cost)
Valuation Term	Annual	Monthly
Crude cost recognition timing	Loading basis	Arrival basis

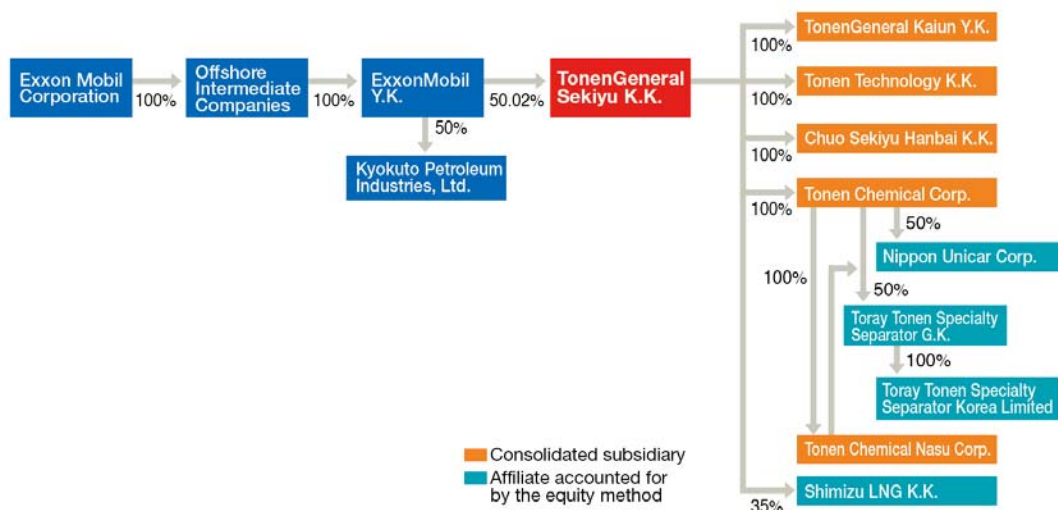
Corporate Overview (as of December 31, 2010)

Company Name	TonenGeneral Sekiyu K.K.	
Securities Code	5012 (Tokyo Stock Exchange, First Section)	
Established	July 26, 1947	
Paid-in Capital	35,123,100,900 yen	
Major Business	Marine transportation of crude oil and petroleum products, manufacturing, processing and sales of petroleum products, and manufacturing, processing and sales of chemical products	
Major Products	Gasoline, Naphtha, Jet fuel, Kerosene, Diesel fuel, Fuel oils, Lubricants, LPG and Chemical products	
Number of Employees	Consolidated: 2,178(176 decrease vs prior year end)	
Directory	Head Office: 1-8-15, Konan, Minato-ku, Tokyo, Japan Kawasaki Refinery: 7-1, Ukishima-cho, Kawasaki-ku, Kawasaki, Kanagawa, Japan Sakai Refinery: 1, Chikko Hamadera-cho, Nishi-ku, Sakai, Osaka, Japan Wakayama Refinery: 1000, Hama, Hatsushima-cho, Arida, Wakayama, Japan Research Center: 6-1, Ukishima-cho, Kawasaki-ku, Kawasaki, Kanagawa, Japan	
Management	Director, Chairman Representative Director, President Representative Director, Managing Director Director Director Full-time Statutory Auditor Full-time Statutory Auditor Statutory Auditor	M. J. Aguiar P. P. Ducom Jun Mutoh S. K. Arnet D. R. Csapo Tetsuro Yamamoto* Masaaki Ayukawa* Masahiro Iwasaki

At the Ordinary General Meeting of Shareholders on March 25, 2011, the following four persons were newly elected as Directors.
 Yasushi Onoda, Tomohide Miyata, Yukinori Ito* and Masaaki Funada*

* Outside Directors

Major Consolidated Affiliates and Related Companies

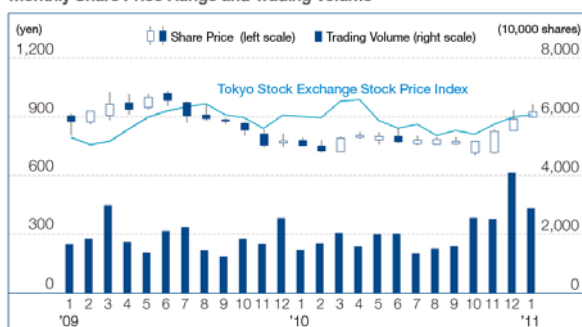


Stock Information

(As of December 31, 2010)

Number of shares authorized to be issued:	880,937,982 shares
Number of shares issued:	565,182,000 shares
Number of shareholders:	51,518 persons

Monthly Share Price Range and Trading Volume



Major Shareholders

Shareholder	No. of Shares (Thousand)	% of Total Shares
ExxonMobil Yugen Kaisha	282,708	50.02
Japan Trustee Services Bank, Ltd. (Trust account)	13,804	2.44
The Master Trust Bank of Japan, Ltd. (Trust account)	11,211	1.98
Kochi Shinkin Bank	8,574	1.51
Sompo Japan Insurance Inc.	4,819	0.85
Nippon Life Insurance Company	4,544	0.80
SSBT OD05 OMNIBUS ACCOUNT - TREATY CLIENTS	4,480	0.79
Japan Trustee Services Bank, Ltd. (Trust account 1)	2,329	0.41
STATE STREET BANK WEST CLIENT - TREATY	2,303	0.40
Japan Trustee Services Bank, Ltd. (Trust account 6)	2,142	0.37

IR Information

It is a great honor to assume the responsibility for our company's Investor Relations activities following the many years of strong leadership provided by W.J. Bogaty who retired in September of 2010. After several years of my deep involvement in the financial management of the company including the development of materials used in our financial disclosures it is a logical incremental step to add the Investor Relations activity.

Consistent, prudent financial management and clear and complete disclosures about our company's results have been standing objectives of the company for many years. Also as stated on many occasions, TonenGeneral's management is committed to conducting the company's affairs, both financial and otherwise, for the benefit of all shareholders. Despite changes in personnel, our shareholders and the community can expect continuity in these important objectives.



D. R. Csapo
Director