

Element 8: third-party services

Third parties doing work on the company's behalf impact its operations and its reputation. It is essential that they perform in a manner that is consistent and compatible with ExxonMobil's policies and business objectives.

- 8.1 Third-party services are evaluated and selected using criteria that include an assessment of capabilities to perform work in a safe and environmentally sound manner.
- 8.2 Third-party performance requirements are defined and communicated. They include:
 - responsibility for providing personnel appropriately screened, trained, qualified and able to perform specified duties
 - a process for self-monitoring and stewardship
- 8.3 Interfaces between organizations providing and receiving services are effectively managed.
- 8.4 Third-party performance, including leadership, is monitored and assessed, feedback is provided, and deficiencies are corrected.