

Element 11: operations integrity assessment and improvement

Assessment of the degree to which expectations are met is essential to improve Operations Integrity and maintain accountability.

- 11.1 Operations are assessed at predetermined frequencies to establish the degree to which the Operations Integrity expectations are met.
- 11.2 The frequency and scope of assessments reflect the complexity of the operation, level of risk and performance history.
- 11.3 Assessments are conducted by multidisciplinary teams, including expertise from outside the immediate unit.
- 11.4 Findings from assessments are resolved and documented.
- 11.5 The effectiveness of the assessment process is reviewed periodically, and findings are used to make improvements.