

## Element 10: community awareness and emergency preparedness

**Effective management of stakeholder relationships is important to enhance the trust and confidence of the communities where we operate. Emergency planning and preparedness are essential to ensure that, in the event of an incident, all necessary actions are taken for the protection of the public, the environment and company personnel and assets.**

- 10.1 Community expectations and concerns about our operations, including those of the workforce, are sought, recognized, and addressed in a timely manner.
- 10.2 Emergency-preparedness, response, and business continuity plans are documented, accessible and clearly communicated. The plans, based on assessed Operations Integrity risks, include:
  - response actions that address significant incident scenarios
  - organizational structure, responsibilities and authorities
  - internal and external communications procedures
  - procedures for accessing personnel and equipment resources
  - procedures for accessing essential Operations Integrity information
  - procedures for interfacing with other company and external emergency response organizations
  - process for periodic updates
- 10.3 Equipment, facilities and trained personnel needed for emergency response are defined and readily available.
- 10.4 Simulations and drills are periodically conducted, which include consideration of external communications and involvement. Learnings are identified and addressed.