

Element 1: management leadership, commitment and accountability

Management establishes policy, provides perspective, sets expectations and provides the resources for successful operations. Assurance of Operations Integrity requires management leadership and commitment visible to the organization, and accountability at all levels.

- 1.1 Systems for Operations Integrity management are established, communicated and supported at every level in the organization.
- 1.2 Managers and supervisors credibly demonstrate commitment and personal accountability for Operations Integrity, promote an open and trusting environment, and understand how their behaviors impact others. Commitment is demonstrated through active and visible participation.
- 1.3 Manager and supervisor knowledge and skills, including leadership skills and behaviors, are developed to effectively apply Operations Integrity management tools and systems.
- 1.4 Management establishes the scope, priority and pace for System implementation and improvement, considering the complexity and risks involved with their operations and products.
- 1.5 Roles, responsibilities, authorities and accountabilities within the Systems are known and exercised.
- 1.6 Clear goals and objectives are established for the Systems, and performance is evaluated against these goals and objectives.
- 1.7 Expectations are translated into procedures and practices.
- 1.8 The workforce is actively engaged in the Operations Integrity process, and relevant learnings are shared across the organization.
- 1.9 Performance is evaluated, and the degree to which expectations are met is assessed. The results are stewarded to corporate management.
- 1.10 Managers responsible for businesses Operated by Others (OBO) communicate OIMS principles to the Operator and encourage the adoption of OIMS or similar systems.